**MANOJ YADAV **

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**Synopsis**

I’m having an overall Experience of 5+ years, with 3+ years of experience in Oracle Applications(Finance) R12 along with experience of implementation of Oracle GRC suite.

I have also worked in Prepaid operations team and Collection and Mediation teams during the career span in IBM and HCL.

I have strong analytical skills as well as problem solving approach to positively contribute to organization.

**Experience in Reverse Chronological Order**

**IBM India PVT LTD. Oracle Apps R12 Finance + GRC Consultant**

**Client:** Bharti Airtel

**Project:** Post Implementation Support

**Role:** Oracle Apps(Finance) & GRC Consultant

**Duration:** Apr’ 2013 – Till date

**Database:** Oracle 11g

**Tools Used:** Maximo(Ticketing tool),Putty, WinScp,Toad, SQL-Developer

**Responsibilities:**

* Post-go-live support of Oracle Apps Financial Modules (GL,AP,AR,FA)
* GRC implementation experience for IBM-Bharti project.
* Resolving issues related to Oracle GRC Suite(AACG, TCG, PCG, CCG)
* Monitoring of Application and database for AACG, TCG and PCG (Health Check)
* Schedule ETL jobs in GRC for data synchronization between GRC and E-biz Suite
* Create new models / Controls as per business requirement
* Support for enhancements and small bug fixes in the prod environment R12 (12.1.3)
* Closing of SR's and Incidents within agreed SLA
* Automation of scripts on front end as well as db if needed
* Bouncing of Application and database of GRC if required
* Troubleshooting of application and database related issues
* Perform DR Drill activity for higher availability of Application
* Updating and taking follow-ups of Oracle SR's
* Deployment of Change Requests in Production Environments
* Creation of users and giving Grants to users using catalogue requests
* Implementation of Security by book feature of Fixed Assets

**IBM India PVT LTD. Oracle DBA**

**Client:** Bharti Airtel

**Project:** Prepaid Operations Support

**Role:** Oracle Database Administrator

**Duration:** Nov’ 2012 – Apr’ 2013

**Database:** Oracle 11g

**Tools Used:** Maximo, Putty, WinScp, Data-Studio, Aqua-Data, Cyber-Ark

**Responsibilities:**

* Monitoring of Application and database(Health Check)
* Adding datafiles if needed as per SOP
* Performing HK on DR servers and maintaining the timing as needed for production Servers
* Updating and taking followups of Oracle SR's
* Closing of SR's and Incidents within SLA
* Automation of required scripts and activities
* Bouncing of Application and database as per requirement post approvals
* Performing daily BCV
* Performing DR drills and CR deployment on DR servers
* Troubleshooting of application and database related issues and updating SOP's
* Patching of Application as per requirement from Functional team / CPU’s released
* Deployment of Change Requests on Production Environments
* Creation of database users and as per catalogue requests
* Checking the tables list in the database
* Coordinating with Backup Team and Unix Team for OS and Backup related work

**IBM India PVT LTD. Distributor Portal Support(DTH)**

**Client:** Bharti Airtel

**Project:** Distribution Portal Support

**Role:** Production Support Analyst

**Duration:** Nov’ 2010 – Nov’ 2012

**Database:** Oracle 11g

**Tools Used:** Maximo, Putty, WinScp, Data-Studio, Aqua-Data, Cyber-Ark

**Responsibilities:**

* Successfully completing B2O(Business to Operations) process
* Capacity planning as per database growth and application mount point growth
* HA, DR Setup, WAS Upgrade, SSL Certificate Deployment
* Technical support to L1 team and alert mechanisms for Application health check
* Manage database DB2 including import and export activities
* Managing AIX Operating system for application
* Customer escalation handling
* Manage and Resolve Incidents within SLA's
* Performing password change activities on production server as per IOC schedule
* Completing Audit and Compliance Data delivery (Dormant id process,ID Record Sheet, QEV-CBN, Monthly and Quarterly KPI's, IOC)
* Managing a user group of 92 Associates using the Application in 23 Circles for PR,PO,DC, Invoice related issues
* Communication with business team for new Application requirement and share the same with AMS team

**HCL Infosystems Ltd. Telecom Billing Executive**

**Client:** BSNL

**Project:** IOBAS(Inter Operator Billing & Accounting System)

**Role:** Production Support Analyst

**Duration:** Apr’2009 – Nov’ 2010

**Database:** Oracle 11g

**Tools Used:** Unix, PL/Sql, SQL.

**Responsibilities:**

* Collection & Mediation of CDR’s received from different Switches(Online & Offline files)
* Making SQL query to find out the specific result according to the client requirement, making PL/SQL procedure for different requirement
* Checking duplicity of files, missing files, wrong configuration/junk files
* Removing the Error CDR’s and then correct them and then process them
* Checking rateable& non rateable of files and compare to previous months
* Preparing collection report on daily basisfor verification of completeness of data
* AXE switch collection report for sequence checking
* Creating and opening MSC codes
* Passing average billing for unbilled data for particular POI
* Maintainnig L1Tax scripts ( UNIX) which is running continuously for collection of data
* Prepared TRAI ILDO report for foreign carriers
* Prepared CRYSTAL reports, master report, daily calls and duration reports
* Data upload status report after generating the final bills

**Telecom Software Corporation Oracle DBA**

**Client:** BSNL

**Project:** IOBAS(Inter Operator Billing & Accounting System)

**Role:** Database Administrator

**Duration:** Sep’2008 – Mar’ 2009

**Database:** Oracle 9i

**Tools Used:** Unix, PL/Sql, SQL

* Development & maintenance of Reports of all the collected Data from different Poi’s/SSA’s of BSNL
* Mediation of files through different switches
  + Pre rate, Rating and Post rating of these mediated Files through suntec tool
  + Creating space in production, stand by and application servers for further operation
* Creating Reports which client wants day by day
* Run SQL querry to fetch data from different tables according to client requirement
* Prepare different pl/SQL procedure according business requirement or change procedure in pl/sql
* TGP’s configuration
* Reconciliation of cdr’s after final bills

**SOFTWARE SKILLS**

**Test Mgmt Tool & Ticketing Tool :** Oracle Support,Quality Centre, Maximo, MAXIT

**Tools :** Lotus Notes, General Software TOAD(SQL-Tool), SQL Developer, Data Studio, Aqua Data, Tivoli, Cyber Ark.

**Domains :** Telecom

**Programming Language :** SQL, PL/SQL, Unix, Oracle.

**Application Server:** : Middle-Ware Weblogic Server and Websphere

**EDUCATIONAL QUALIFICATION**

Masters in IT M.SC(IT)

Masters of Commerce

**PERSONAL DETAILS**

**Father’s Name :** Mr.R.S.Yadav

**Marital Status :** Married

**Nationality :** Indian

**Languages known :** English and Hindi

**Passport :** Ready

**Permanent Address :** D-77,WestJyotiNagar, Delhi – 110094